



Harris Hill Automation

March 25, 2026

Re: Letter of Support for Shaun Gill

Dear Emily -

We worked with Shaun during a period of growth where we were trying to strengthen both our internal operations and how we communicated our value to customers. We initially thought we needed support with marketing and shop organization, but it became clear we were also navigating broader growing pains as a company.

Shaun helped us step back and recognize the unique position we hold serving small to mid-sized manufacturers. He provided practical guidance on refining our messaging, supported us through a successful grant process, and facilitated a hands-on 5S workshop that improved organization and workflow on the shop floor.

As a result, we developed clearer marketing materials, secured funding, and created new ways to demonstrate our automation capabilities. Internally, we experienced improved workflow, better organization, and brought steadiness to our day-to-day work.

Sincerely,

Bill Gagne

President and Owner

Harris Hill Automation