



7/15/2022

To Whom It May Concern,

I am writing to recommend Terry Johnson as someone who can drive organizational development to increase productivity and process improvement.

I have had Terry as a process consultant in my facility multiple times and have seen increased throughput, employee engagement, and product quality every time. His observations and recommendations for improvement are detailed, and their implementation makes quick progress.

Based on my experiences working with Terry, I am confident that I will be having him in to improve my production lines again in the future.

Sincerely,

Brett Heidtke