To Whom It May Concern:

I am pleased to recommend **Dagmar Roberto**, whom I had the opportunity to work with at MaineGeneral Health. During the time we worked together, I came to know Dagmar as a highly capable, thoughtful, and dependable professional who brings a strong combination of project leadership, operational understanding, and practical problem-solving to her work.

Dagmar has an ability to quickly understand how an organization operates beyond the immediate project in front of her. She looks at processes, people, dependencies, and business needs together, which allows her to identify issues that might otherwise be missed and help teams move toward workable solutions. This was particularly valuable in the healthcare environment, where projects frequently involve multiple departments, competing priorities, complex workflows, and significant organizational change.

One of Dagmar's strengths is her ability to work effectively with people at different levels of an organization. She is comfortable working with leadership, operational teams, technical resources, vendors, and end users, and she communicates in a way that keeps discussions practical and focused on what needs to be accomplished. She is willing to ask difficult questions when something is unclear, while maintaining strong and collaborative working relationships.

I also appreciated Dagmar's hands-on approach. She does not simply manage timelines and status reports. She takes the time to understand the underlying business need, identify risks and gaps, and help bring structure to complex or evolving situations. She is particularly effective when a project requires someone who can step into an environment, understand what is happening quickly, and create clarity around priorities, responsibilities, and next steps.

Since our time working together, I have continued to follow Dagmar's professional work and believe her experience translates especially well to project and program leadership, business transformation, operational improvement, implementation, and consulting engagements. Her broad experience across operations and technology gives her a perspective that is valuable in organizations undergoing change.

I would recommend Dagmar without hesitation for organizations seeking an experienced professional who can bring structure to complex initiatives while also understanding the operational and human side of transformation. She is professional, resourceful, collaborative, and committed to delivering work that creates meaningful results.

Please feel free to contact me if additional information would be helpful.

Sincerely,

Gwendolyn Blue
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